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## **Policy Brief**

# PANDEMIC RESILIENCE IN MARKETPLACES

#### **GUIDELINES FOR GOOD GOVERNANCE**

## **SUMMARY**

Large market infrastructure in African cities are sites of dense interaction and exchange, which could facilitate the transmission of infectious diseases. However, markets also ensure the distribution of essential goods and are the source of livelihood for a broad demographic. Several non-economic functions of the marketplace make it clear that infection control measures can only be a small part of a viable pandemic prevention policy at those sites.

We present the findings of an international research collaboration that investigated efficient infection control measures with a view to developing pandemic resilience in marketplaces in African cities. From August 2021 until March 2022, we conducted qualitative interviews and focus group discussions with market workers and officials in three case study markets in Accra and Kumasi. The unprecedented interventions in response to the worldwide Covid-19 pandemic provided us with a unique opportunity to evaluate the dynamics of urban governance in these marketplaces.

Our findings underline the importance of direct and indirect measures to improve pandemic resilience in the marketplace. As a direct hygiene measure, the dependable provision of booths with handwashing facilities, hand sanitizers and nose masks can make a difference. Pandemic resilience in the marketplace could also be strengthened indirectly by resourcing the informal workforce with relief funds and timely information to deal with a rupture in trade and business activities.

# A SNAPSHOT OF RESEARCH FINDINGS IN ACCRA AND KUMASI MARKETS

#### **CHALLENGES**

- 1. Inaccessible and limited pandemic support scheme
- 2. Lack of responsibility for the provision of sanitary equipment
- 3. Difficulty in enforcing social distancing

#### RECOMMENDATIONS

- 1. Broaden access and scope of pandemic support scheme
- 2. Provide handwashing booths in marketplaces
- 3. Encourage hygiene markets rather than social distancing

## **BACKGROUND INFORMATION**

This policy brief is based on an international collaborative research project titled "Markets in Ghana and Infection Control after Covid-19: Conflictive Strategies of Public Health and the Perspective of Relational Urban Health" (German Research Foundation Covid-19 Focus Funding).

The research project was conducted in the 31st December Market, Makola Shopping Mall and Kejetia Market. Our respondents in these markets comprised traders, head porters, truck pushers, security officers and market managers.

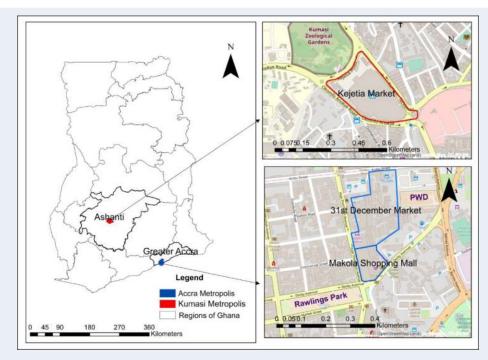


Fig. 1: Map of the study area. © Lewis Abedi Asante

From August 2021 to December 2021, through semistructured qualitative interviews, we gathered the diverging experiences of our respondents with the infection control measures and the lock-down employed at those markets. In February and March 2022, we refined results and policy recommendations through several focus group discussions with different types of market workers. Our in-depth evaluation of the Covid-19-related infection-control measures at the three markets in Accra and Kumasi underlines the importance of state and non-state actors working together, via formal and/or informal avenues, to make collective decisions and to achieve future pandemic resilience in marketplaces. Longterm planning and visioning should be embedded in the collaboration, otherwise the gains may be reversed.

In this Policy Brief we present selected findings of direct relevance for policy intervention in marketplaces. The **first part** details some of the **challenges** regarding the actual implementation of infection-control interventions that we found at the three case-study markets in Kumasi and Accra. A better understanding of the actual barriers can inform the formulation of future measures. The **second part** points out three **recommendations** to improve future pandemic resilience in the marketplace.



Fig. 2: Frontage of the Makola Shopping Mall. © Lewis Abedi Asante

## **SELECTED FINDINGS**

#### **CHALLENGES**

# I. Inaccessible and limited pandemic support scheme

In 2020, the Government of Ghana introduced the COVID-19 Alleviation Programme (CAP) to provide emergency relief funds for micro, small and mediumsized enterprises to ameliorate the impact of the pandemic. Although the basic requirements of the CAP - Taxpayer Identification Number (TIN), any national ID card, passport picture and annual sales – were not unreasonably stringent, a considerable number of the informal market traders could not apply for the funds because they did not have a TIN. Some eligible market traders in Accra and Kumasi submitted applications for financial support under the CAP. Nevertheless, most of them did not receive any feedback on their applications nor did they secure funding to revive their businesses that had been adversely impacted by the pandemic. Moreover, there was no dedicated financial support under the CAP or related programmes to support vulnerable groups in marketplaces, such as head porters, truck pushers and shop assistants, who equally suffered the economic impact of the pandemic. Admittedly, government alone may not have the financial resources to provide relief funds for all identifiable groupings in the marketplace.

# II. Lack of responsibility for the provision of handwashing facilities

Hand hygiene - through regular handwashing and/or with the use of hand sanitizer - is one of the most effective protocols of limiting the transmission of COVID-19 and other infectious diseases. As hand hygiene became critical in the wake of the COVID-19 pandemic, market authorities in Accra and Kumasi improvised handwashing facilities with Veronica buckets - filled with water - together with liquid soaps and hand sanitizers. This sanitary equipment was mostly donated by individuals, traditional authorities and corporate institutions. When these donations ran out, there were no dedicated funds to re-supply sanitary equipment for use in the marketplaces. There was also no arrangement with market traders to provide sanitary equipment for general use in the market. Shop assistants, head-porters and truck pushers were not obliged to regularly fill Veronica buckets with water. Consequently, the handwashing protocol was, in most cases, relaxed after a few weeks of implementation in marketplaces in Accra and Kumasi.



Fig. 3: Brisk trading activities at the 31st December Market © Lewis Abedi Asante